



Tilsatec PPE Testing and Development Centre

QUALITY POLICY STATEMENT

1.1 It is the policy of the Tilsatec PPE Testing and Development Centre (TPTDC) to offer customers the highest possible standards and quality of service in materials testing. All services shall meet applicable statutory and regulatory requirements and be conducted in full accordance with BS EN ISO/IEC 17025 (current) – General requirements for the competence of testing and calibration laboratories – and the requirements of UKAS.

The laboratory is committed to the highest quality standards and applicable compliance with all requirements of BS EN ISO/IEC 17025 (current), and the continual improvement of the effectiveness of its quality management system. This commitment is demonstrated through diligent internal audits, participation in UKAS external assessments, and involvement in inter-laboratory comparisons.

Tilsatec technical management has defined its quality policy within this quality manual and all supporting documents. The policy is communicated and understood throughout the organisation. All technical personnel are expected to have a thorough understanding of BS EN ISO/IEC 17025 (current) and the quality manual, and to apply the policies in all work carried out. All personnel are made aware of the importance of their activities in achieving the objectives of the quality system and are encouraged to support them actively.

All personnel are committed to and responsible for upholding impartiality and protecting the confidentiality of customer data, supported by formal procedures. The laboratory uses risk-based thinking to support consistent quality, identify opportunities for improvement, and prevent risks to impartiality or the integrity of results.

The Managing Director is responsible for implementing this quality policy and holds full authority for all associated responsibilities.

The Tilsatec laboratory recognises the importance of environmental responsibility and is committed to managing environmental factors that may affect testing, laboratory safety, or compliance with legal and customer requirements.

All Tilsatec personnel and management are dedicated to the continual improvement of the quality management system and to consistently delivering high-quality, reliable service.

Ben Griffiths
Managing Director

25/04/2025

Date